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In our continuing quest for total customer satisfaction, we are now offering startup assistance from our service partners at Illiana Instrumentation Service. Illiana is your local MSA factory authorized service center and offers a complete range of services.



### **Why Pay Extra for Startup?**

There are a lot of reasons: time, personnel, experience. Ask yourself the following...

- Do you want your MSA startup to be done by factory-trained professionals? Is your staff trained to handle all the MSA equipment you'll be using?
- Do you need to know the startup is done right?
- Do you have the time or personnel to do the startup?
- Do you have time to read the product manuals? Even if you have the time, do you understand everything you need to know?
- Have you or your staff attended training classes on the equipment you're putting into service?

Unlike most installation contractors, Illiana's MSA factory trained technicians have startup experience on a wide variety of MSA equipment and installations.

### **What Exactly IS Startup Assistance?**

Here's what you can expect when Illiana performs your MSA startup:

1. Illiana's technicians review the installation to make sure it has been done correctly.
2. Technicians will review sensor placement, inspect sample lines, check for proper filter installation and review configuration data.
3. Most importantly, they will apply gas to your system and make sure it is working correctly.

As your MSA authorized service center, Illiana is in a unique position to make repairs to MSA equipment that is not working correctly. Any repair costs on MSA equipment will be submitted to MSA for warranty payment consideration.



### **Summary**

Startup assistance, provided by MSA factory trained professionals, is the best way to ensure that your equipment has been tested and is working properly. Illiana will provide complete documentation and reports to substantiate all findings for your records.

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