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Congratulations on your wise decision to purchase MSA gas detection equipment. MSA is the recognized leader in the field and has been making outstanding equipment since 1915. Now is the ideal time to set up routine maintenance service on your new equipment.



Why Does My Equipment Require Maintenance?

Many gas detectors use pumps to draw a sample into the sample cell. Many oxygen and electrochemical cells have a limited life expectancy, ranging from one year to several years. If the sample is drawn through a filter, the filter will need routine replacement. The only way to truly make sure your system is working is to apply gas to the sensors and check their response. This should be done on a routine basis.

Why Should I Sign a Service Agreement?

Illiana takes responsibility for testing and maintenance for you! Gas detectors should be tested and serviced, just like the oil in your car should be changed. Having a service agreement assures you that as you get busy, you will not forget to test and maintain this critical equipment. We will schedule routine visits to test and maintain your critical equipment. We will also provide you with complete documentation detailing their findings.

Why Should I Use an MSA Factory Authorized Service Center?

Gas detection equipment can be complex, and is usually critical to your operation. Illiana Instrumentation Service, your local MSA authorized service center, employs technicians that have attended specialized training classes at the factory and are kept up to date on new products. We also have access to complete documentation and factory support.

Finally, our technicians work closely with Raeco, your exclusive MSA representative, to stay abreast of the latest new products. When your equipment reaches the end of its life cycle, and replacement becomes your most effective option, Illiana technicians will work with RAECO to select new products to best fit your needs.



How Does a Service Agreement Save Me Money?

We offer routine service contracts at lower rates than emergency service calls. Routine contracts simply allow us to balance our workload and avoid overtime charges. They also allow us to consolidate travel expenses. We are happy to share this savings with you.

Summary

A routine service contract is the easiest most cost effective way for you to rest assured that your equipment will be serviced on a timely basis by qualified factory trained technicians.